



QUALITY POLICY

ETL Consulting (PTY) Ltd, is a multi-disciplinary empowered company, providing professional services in the civil engineering and project management environment. The Company draws on the services of a number of permanently employed and associated prominent professionals with extensive experience in the various engineering disciplines.

Quality is an integral part of ETL Consulting (Pty) Ltd's Corporate Business Principles.

These principles guide our actions to deliver products and services that are safe, compliant, and preferred. They are essential for the achievement of our ambition to be recognized and trusted to offer products and services that exceed our customer's requirements & expectations.

At ETL Consulting (Pty) Ltd, our commitment is to never compromise on the safety, compliance and quality of our products and services. This requires everybody to be engaged, to understand their responsibility and to be empowered to take action in order to protect our customers and our brand.

At ETL Consulting (Pty) Ltd., our Quality Policy summarises the essential elements of our commitment for excellence and includes:

- Promoting a quality mind-set with the objective of developing, and providing products and services with zero defects that are trusted,
- Complying with relevant laws and regulations as well as internal requirements,
- Continuously challenging ourselves to improve the quality management system to guarantee design safety, prevent incidents and eliminate defects through the review of quality objectives and results,
- Encouraging participation and promotion of quality responsibilities amongst all employees and third parties through standards, education, training and coaching, supervision and effective communication.

Teamwork, engagement, ownership and support by everyone are vital for achieving our quality objectives. In this context, we are committed to providing the required leadership, management and resources and we will ensure that the Quality Policy is reviewed annually and communicated to employees and third parties.

At its core, Quality is first and foremost about trust in our products, our brand. But Quality is also more than this. It is about delivering what we promise in everything we do. Each and every one of us has the power to influence Quality and trust through our leadership, dedication and passion.

Asogan Pillay
CHAIRMAN

Moses Maliba
CEO

Samantha Pillay
COO